WELCOME TO THE
OE SHOWCASE

A tradeshow-style event, where you can focus on the OE topics that matter to YOU.

WHAT TO EXPECT

• The most current OE information, including demos and prototypes for some projects.
• Candid conversations with those leading and working on OE.
• Interactive workshops on the skill areas that will be required of the future campus workforce.
• Networking with others who are working towards a more efficient, effective UC Berkeley.

OPERATIONAL EXCELLENCE TIME LINE

FALL 2009  FALL 2010  NOW

DIAGNOSTIC  DESIGN  PLANNING & IMPLEMENTATION

WELCOME UC BERKELEY STAFF, FACULTY, & STUDENTS

Thank you for joining us today!

We asked students, faculty, and staff what they needed to know from Operational Excellence (OE) right now; the OE Showcase is based on this feedback. Nearly everyone indicated that they would like to know the most current OE information and would like to connect with the key people leading and working on OE. You will find both today.

OE is now in its implementation phase and project teams are working on projects that are top priorities for the campus. You will see tables from each OE project today. To prepare the campus for the rollout of new systems and enable maximum benefit from those systems, teams are relying on best practices as well as drawing on lessons learned from previous project implementations at UC Berkeley and at other universities.

We hope that you will visit each table, partake in the presentations, and ask questions of the individuals involved in OE. Take a look at what’s happening to make the campus a better place for people to do great work. We hope you will walk away with new—or renewed—ideas of how you can engage in this campus wide effort to continuously improve the campus operations and ensure the sustainability of our key mission to teaching, research, and public service.

Sincerely,

Peggy Huston, Director, OE Program Office
Andrew Szeri, Faculty Head, OE Program Office

GET INVOLVED, LEARN MORE, & GIVE PERSPECTIVE

Details: oe.berkeley.edu
Email: oe@berkeley.edu
Anonymous e-mail: fyioe@berkeley.edu
Regular e-mail updates: https://calmail.berkeley.edu/manage/list/listinfo/oe_update@lists.berkeley.edu

BE GREEN. Please return this flyer so someone else can use it.

The OE Showcase is A CERTIFIED GREEN(ER) EVENT. For more information about greening your event or department: sustainabilty.berkeley.edu
**RESILIENCE**
Learn the common traits of resilient people and explore how to bolster your own resiliency to help stay healthy and productive throughout work and life challenges.

Laurie Yamamoto, CARE Services, University Health Services & Kathy Mendonca, CorWE, Human Resources

**CRUCIAL CONVERSATIONS**
Plan for constructive conversations and find common ground to enable true collaboration—vital skill set during times of change.

Sara Thacker & Bridget Regan, Staff Ombuds Office

**STOP! START! CONTINUE!**
Clarify what really needs to get done when there’s more work than time.

Autumn Wagner, CorWE, Human Resources

**DECISION MAKING**
Who has the "D"? Speed decision making and enhance meeting outcomes by understanding RAPID and decision rights.

Paul Carroll, CorWE, Human Resources

**HOW TO KNOW HOW YOU’RE DOING**
Determine whether your project or department is meeting its goals by using metrics.

Stephanie Metz, OE Program Office

**SKILLS FOR THE JOURNEY AHEAD & THE FUTURE WORKFORCE**

**11:00 RESILIENCE**
Learn the common traits of resilient people and explore how to bolster your own resiliency to help stay healthy and productive throughout work and life challenges.

Laurie Yamamoto, CARE Services, University Health Services & Kathy Mendonca, CorWE, Human Resources

**11:30 CRUCIAL CONVERSATIONS**
Plan for constructive conversations and find common ground to enable true collaboration—a vital skill set during times of change.

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**12:00 STOP! START! CONTINUE!**
Clarify what really needs to get done when there’s more work than time.

Autumn Wagner, CorWE, Human Resources

**12:30 DECISION MAKING**
Who has the “D”? Speed decision making and enhance meeting outcomes by understanding RAPID and decision rights.

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**1:00 HOW TO KNOW HOW YOU’RE DOING**
Determine whether your project or department is meeting its goals by using metrics.

Stephanie Metz, OE Program Office

**PRESENTATIONS**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>11:15</td>
<td>CALPLANNING</td>
</tr>
<tr>
<td>11:45</td>
<td>ENERGY MANAGEMENT</td>
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<tr>
<td>12:15</td>
<td>IT PRODUCTIVITY SUITE</td>
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<tr>
<td>12:45</td>
<td>PROCUREMENT</td>
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<td>1:15</td>
<td>SHARED SERVICES</td>
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<tr>
<td>1:45</td>
<td>TIMEKEEPING</td>
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<tr>
<td>11:45</td>
<td>JOBS with OE (EMPLOYMENT SERVICES table)</td>
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<tr>
<td>1:30</td>
<td>STUDENT LEADERS on OE (STUDENT PERSPECTIVES table)</td>
</tr>
</tbody>
</table>

**SPECIAL SESSIONS FOR STAFF & STUDENTS**

**11:15 CALPLANNING**

**11:45 ENERGY MANAGEMENT**

**12:15 IT PRODUCTIVITY SUITE**

**12:45 PROCUREMENT**

**1:15 SHARED SERVICES**

**1:45 TIMEKEEPING**

**11:45 JOBS with OE (EMPLOYMENT SERVICES table)**

**1:30 STUDENT LEADERS on OE (STUDENT PERSPECTIVES table)**