Website and Application Reviews

The Campus User-Centered Design Group performs website and application reviews as a service to the UC Berkeley community. We use a method combining a heuristic evaluation (a method for finding usability problems in a user interface by reviewing it for compliance with a checklist of recognized usability principles called heuristics) using usability advocate Jakob Nielsen's Heuristics with a cognitive walk-through (a step-by-step exploration of a service to see how well a particular type of user, usually represented by a persona, is able to accomplish a particular objective or set of objectives).

Reviews Performed:

- AskOski web application - Mar 2019
- CalNet websites - Mar 2019
- Human Resources website - Mar 2019
- Law Classroom Seating Chart Tool - Mar 2019
- Simons Institute for the Theory of Computing website - Mar 2019
- UC Berkeley Event App - Mar 2019
- Law School 'Faculty Experts' application - Nov 2016
- Townsend Center for the Humanities - December 2013
- D-Lab - September 2013
- Lester Center for Entrepreneurship (Haas) - July 2013
- bConnected website - June 2013
- Institute for Governmental Studies website - May 2013
- UCB Library Website - November 2012
- Academic Personnel Search - Aug 2012
- Law School 'Faculty Experts' application - July 2012
- CED Office of Undergraduate Advising Website - May 2012
- Graduate Division Applicant Review System - Apr 2012
- Center for Latin American Studies website - Apr 2012
- Institute for Governmental Studies website - Mar 2012
- Rec Sports online store - Feb 2012
- Social Welfare website - Feb 2012
- College of Engineering website - Jan 2012
- Graduate Division website - Jan 2012
- Center for Studies in Higher Education website - Dec 2011
- UC Berkeley Retirement Center website - Nov 2011
- Sheldon Margen Public Health Library website - Nov 2011
- UC Berkeley Study Abroad website - Oct 2011
- Course Approval application - Oct 2011

Upcoming Reviews:

- iPMB Website

Supporting Materials:

- Website and Application Review Instructions
- Website and Application Review Preparation
- Website and Application Review Schedule