# Knowledge Management Training Materials

Link to formal UCB IT KM training materials. These materials have a specific owner responsible for keeping them up to date.

## CURRENT

<table>
<thead>
<tr>
<th>Title</th>
<th>Owner</th>
<th>Last Update</th>
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<tbody>
<tr>
<td>Master Draft - Knowledge Management Guidelines</td>
<td>Jon Conhaim</td>
<td>June 2017</td>
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<tr>
<td>Service Now Knowledge Reference - how to use, configure KM in Service Now</td>
<td>Service Now</td>
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## DEPRECATED

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<td>Knowledge Management Review_Document_Draft_5_jc</td>
<td>Jon Conhaim</td>
<td>August 1, 2017</td>
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